



PROCLAMATION

ONE CITY. ONE JACKSONVILLE.

WHEREAS: Customer Service Week has been formally observed in the United States since 1992 in recognition of the immense impact customer service has on our system of free enterprise, consumers, and the economy; and

WHEREAS: Customer service professionals, often the primary point of contact for consumers and clients, are an integral contributor to customer experiences and a company's success. They are entrusted to meet customer needs and adjust to an ever-changing market; and

WHEREAS: Customer service representatives are a part of American consumers' daily routines; and

WHEREAS: With an increasingly competitive and global economy, excellent customer service remains an important advantage. Providing exceptional customer service should be a priority of every American employee, business, and industry, as our country works toward economic longevity; and

WHEREAS: The goals of Jacksonville-based Brightway Insurance are a prime example of the importance some businesses place on customer service. Brightway emphasizes customer service in its mission and core values. The company's hundreds of insurance professionals are committed to delivering world-class customer service every day; and

WHEREAS: Jacksonville residents benefit greatly from the economic growth supported by customer service professionals here and around the country.

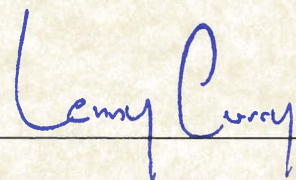
NOW, THEREFORE, I, LENNY CURRY, by virtue of the authority vested in me as mayor of Jacksonville, Florida, do hereby proclaim October 7-11, 2019 as

CUSTOMER SERVICE WEEK

in Jacksonville and encourage all citizens to recognize the exceptional work by dedicated customer service professionals.



IN WITNESS THEREOF, this 19th day of September
in the year Two Thousand Nineteen



MAYOR

CITY OF JACKSONVILLE, FLORIDA